

November 13, 2020

Dear Family Members and Friends —

As we enter month nine of this COVID-19 pandemic, I want to give you a quick update as to what we are doing to keep your loved one healthy and safe. In addition to following all local public health, CDC, CMS, and DPH guidelines and regulations, we are continually testing our staff for COVID-19. About a month ago we had one therapist test positive for the virus, so for the two weeks that followed we tested 100% of the staff plus 100% of the residents and there were no other positive test results.

These two rounds entailed a combined total of almost 500 separate tests. These were precautionary measures and at no time were any residents or staff at risk. We continue to test residents and staff regularly. Our staffing levels have been increased. We continually do an inventory and projection of our PPE so that adequate levels are on hand. We are thankful that we continue to remain COVID-19 free but are mindful that the numbers in Massachusetts are on the rise. We are continually educating our staff about infection control. We are well into the process of giving all residents and staff the flu vaccine.

It has been nice to see that many of you have taken advantage of visiting your loved one whether virtually or in person. Now that the cold weather and shorter days are upon us, we have moved all visits indoors. And we are now lengthening them to 45 minutes. By doing these two things, the number of visits that we can do at a time has been greatly reduced due to space and social distancing requirements. As such, please understand that we must accommodate over 100 residents so multiple visits may not be possible in a short period of time. However, to provide more opportunities for the

Thanksgiving holiday, we have increased our days and times significantly for the entire week. Please visit our website at www.stjosephrehab.com for further information.

Due to COVID-19, we know everyone's Thanksgiving may look a bit different, but we have plans in place to ensure everyone has a delicious Thanksgiving feast with all the traditional fixings. Your loved ones are very much a part of our St. Joe's family, so please know we will do everything we can to make their holiday special. I wish you all the joy and blessings for a Happy Thanksgiving and as always, do not hesitate to contact me if you have any questions or concerns.

Sincerely,

Jeff Diminico, Administrator