



COVID-19 Inside Physical Visitation between Residents and Families

St. Joseph Rehabilitation and Nursing Center will provide all residents and their families the opportunity to engage in live visitation sessions inside of the facility that take into consideration physical distancing and protection requirements. These requirements **MUST BE MET AT ALL TIMES** to maintain physical visitation to protect our residents and staff. Non-compliance will result in the termination of the visit. Resident and family virtual visits will still be available such as Skype, Zoom, FaceTime or Google-Duo.

Definitions:

- **Physical Distance** is defined as 6 feet distance between the resident and visitor.
- **Physical contact** will be permitted if desired by the resident and visitor. Physical contact requirements are as follows: Use of alcohol-based hand sanitizer before and after contact, hugs with faces in opposite directions, and will be limited to avoid close face to face contact, even when masks are used.
- **Protection Requirements** defined as follows:
 1. Residents who are suspected or confirmed to be infected with COVID-19 cannot be visited.
 2. Residents who are under quarantine may participate in visitation if safety can be maintained during transport and the visit.
 3. The visitor must be screened by the facility staff for symptoms of COVID-19 PRIOR to transporting the resident to the visitation space. Screening shall include checking for fever greater than 100 degrees Fahrenheit, cough, shortness of breath, sore throat, myalgia, chills, or new onset of loss of taste or smell. A single symptom shall be an indication that the visit cannot occur.

4. If the visitor entering into the long-term care facility develops signs and symptoms of COVID-19 such as fever, cough, shortness of breath, sore throat, myalgia, chills or new onset loss of smell or taste **within two (2) days after exiting the long-term care facility**, they must agree to immediately notify the facility of the date they were in the facility, identify all individuals with whom they were in contact, and the locations outside the center they visited.
5. The visitor will be required to initial the Screening Form at the paragraph that states this requirement before being allowed entry to the center. **Failure to agree will result in a termination of visitation.**
6. The facility will disinfect the “high touch” surfaces in the designated visitation area between each visit.
7. A trained staff member must always be present during the visit.
8. The staff, resident and visitor **MUST** always wear a surgical face mask.
9. The facility will disinfect the “high touch” surfaces in the designated visitation area between each visit.
10. The 30-minute visit will be limited to no more than two (2) visitors at a time.

Visits:

- Effective Monday, September 28th, our visitation hours are:
MON, FRI, SAT – 10:00 AM to 11:00 AM
MON, WED, FRI – 2:00 PM to 4:00 PM
THU – 6:00 PM – 7:00 PM
- Please contact Lindsey Emde, Life Enrichment Director at (617) 825-6320 to book a visit. If you must cancel please give the facility at least a 48-hour notice so they may fill the open visit slot.
- All visits will take place in the designated area of the main dining room.
- The Visitor Entrance is located on the right side of the building, looking at it head on. Please watch for signs.